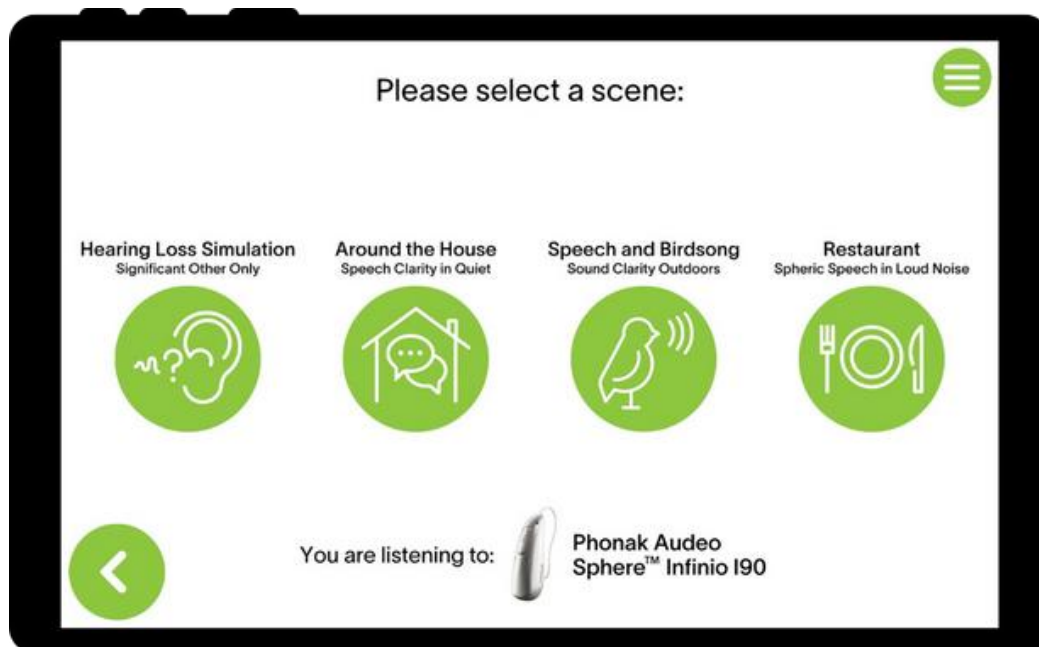


# One-time Wireless Connection Setup Guide

## Immersive Hearing Aid Demonstration



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## Hardware and Software Setup Instructions

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## Purpose

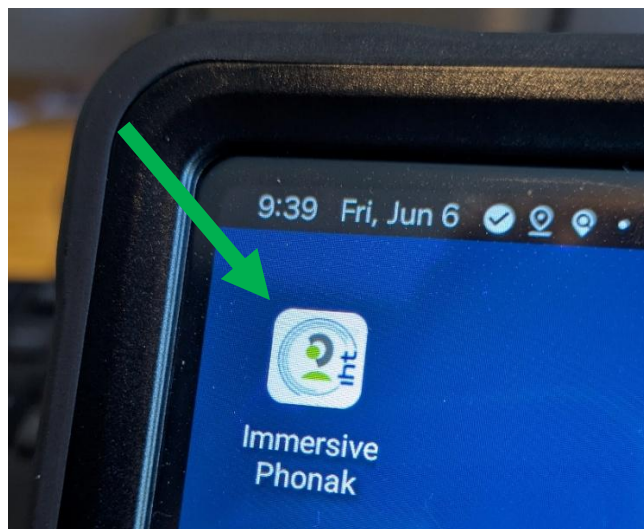
The purpose of this setup guide is to help you setup two tablets in a linked mode in your clinic, allowing both a customer with hearing loss and their significant other, assumed to have normal hearing, to experience the benefits of hearing aids together, in a synchronous experience. More information about our app and the hearing loss simulation for the significant other's experience can be found in our [video training series](#) on YouTube. With two tablets, each demo participant can get their own, individual audio experience, but by setting up the demos in a linked mode, the demo will progress through the screen together, any audiometric settings you enter on one tablet will automatically update on the second tablet, and the feature on/off, hearing aid on/off, and play/pause buttons will be linked in operation.

**Video Guide Alternative:** If you would prefer to watch a video walkthrough of this procedure, please take a look at our [One-time Wireless Connection Setup video](#) on YouTube.

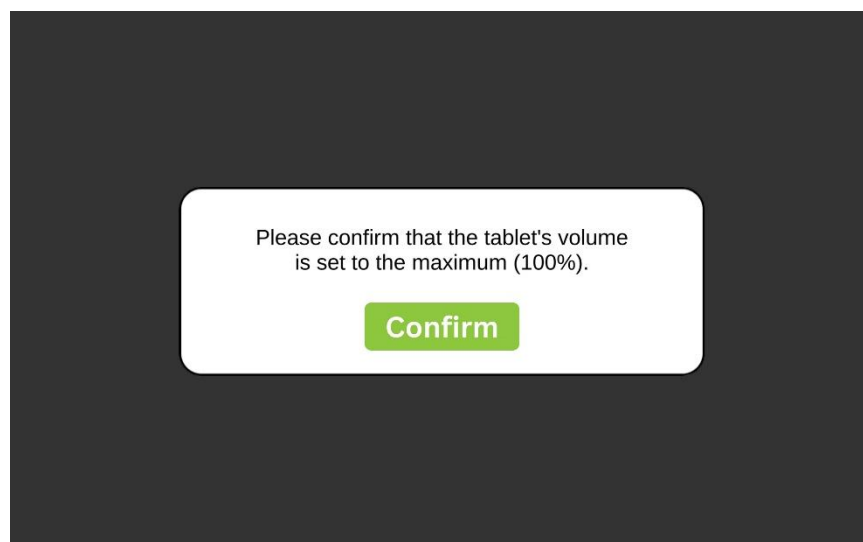
## One-time Wireless Connection Setup Instructions

**Step 1:** To begin, ensure that both tablets are connected to the same Wi-Fi network. The tablets communicate over the local network, so if they're on different Wi-Fi networks, they won't be able to find each other.

**Step 2:** Once both tablets are on the same network, open the Immersive Demo app on each tablet.



**Step 3:** Press "Confirm" on the volume confirmation screen. This will bring up the wireless demo setup screen automatically.



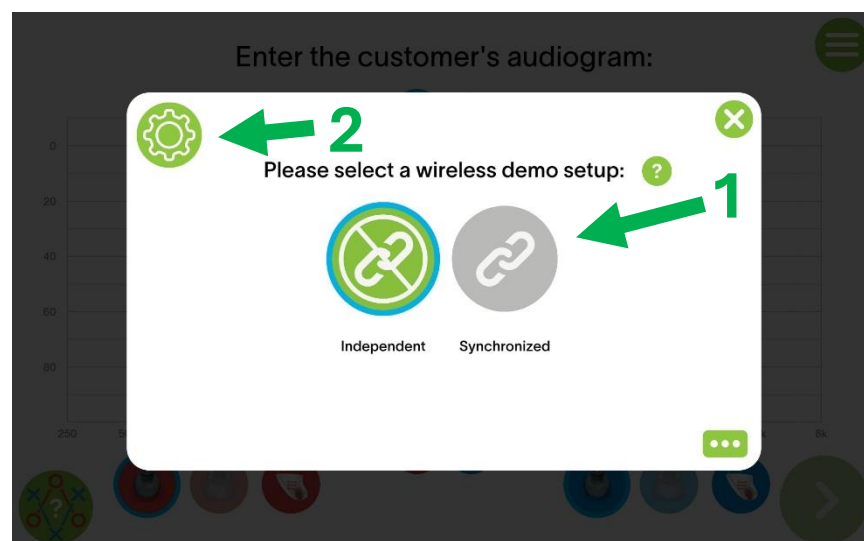
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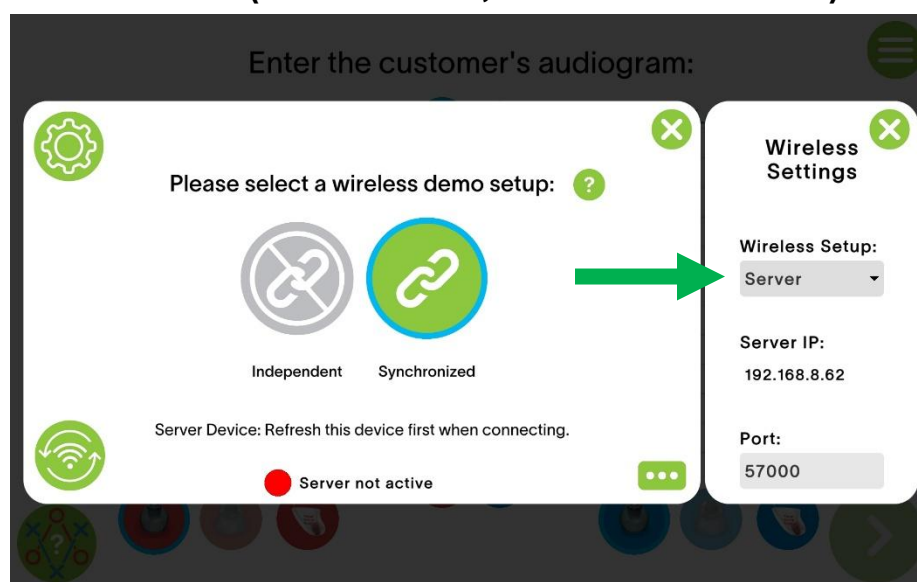


**Step 4:** On the wireless setup screen, switch both tablets to Synchronized Mode, then tap the gear icon in the upper left-hand corner to open the Wireless Settings menu.

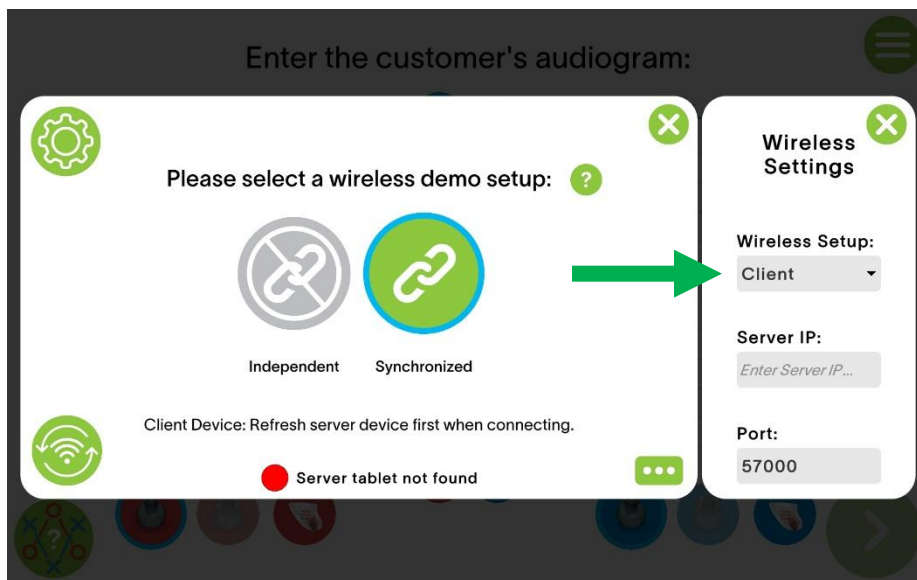


**Step 5:** On this pop-out screen, you'll configure the wireless server connection between the two tablets. Use the drop-down menu to set one tablet as the server and the other as the client. It doesn't matter which tablet is assigned to each role; app functionality remains the same.

### Tablet #1 (Server Tablet, can be either tablet):

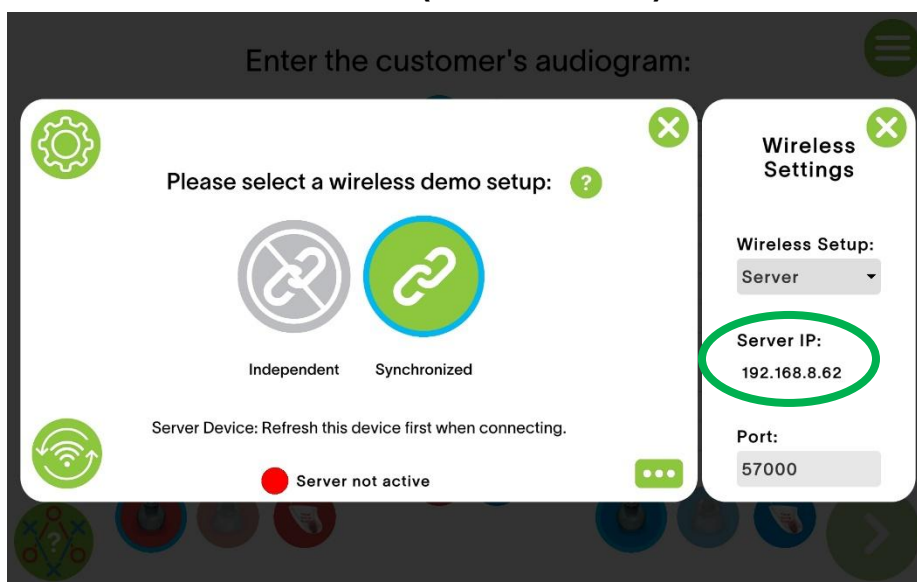


**Tablet #2 (Client Tablet, can be either tablet):**



**Step 6:** After assigning roles, the server tablet will display a Server IP address in the Wireless Settings menu. On the client tablet, tap the field labeled "Server IP Address" and type in the IP address exactly as shown on the server. Be sure to include the periods in the correct locations and avoid using any spaces.

**Tablet #1 (Server Tablet):**



## Tablet #2 (Client Tablet):

Enter the customer's audiogram:

Please select a wireless demo setup: ?

Independent Synchronized

Client Device: Refresh server device first when connecting.

Server tablet not found

Wireless Settings

Wireless Setup: Client

Server IP: Enter Server IP...

Port: 57000

2

192.168.8.62

OK

1

2

192.168.8.62

OK

192.168.8.62

OK

## Hardware and Software Setup Instructions

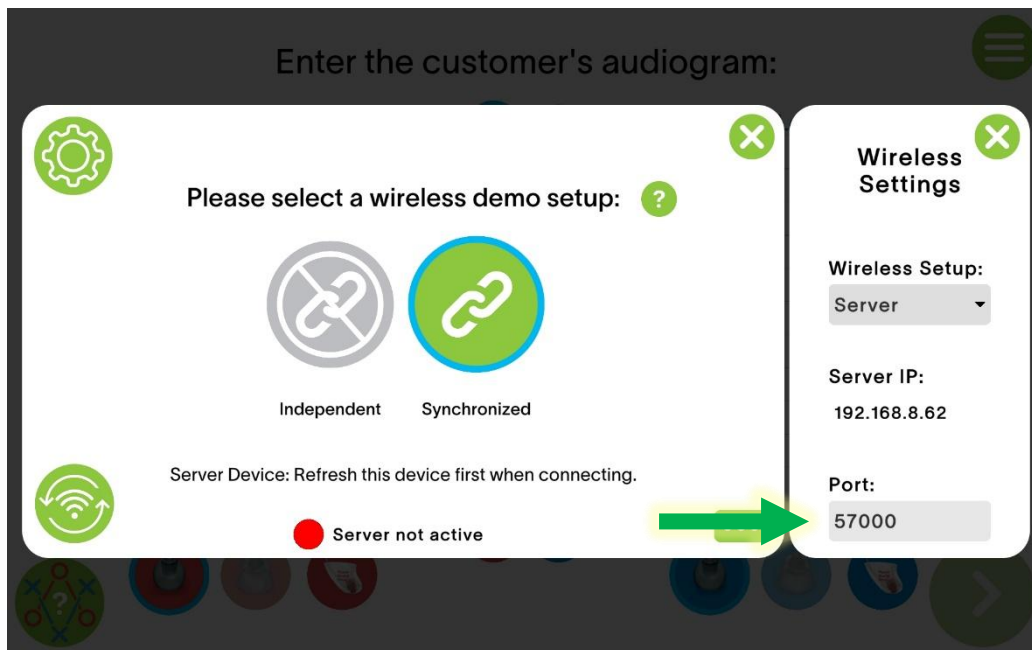
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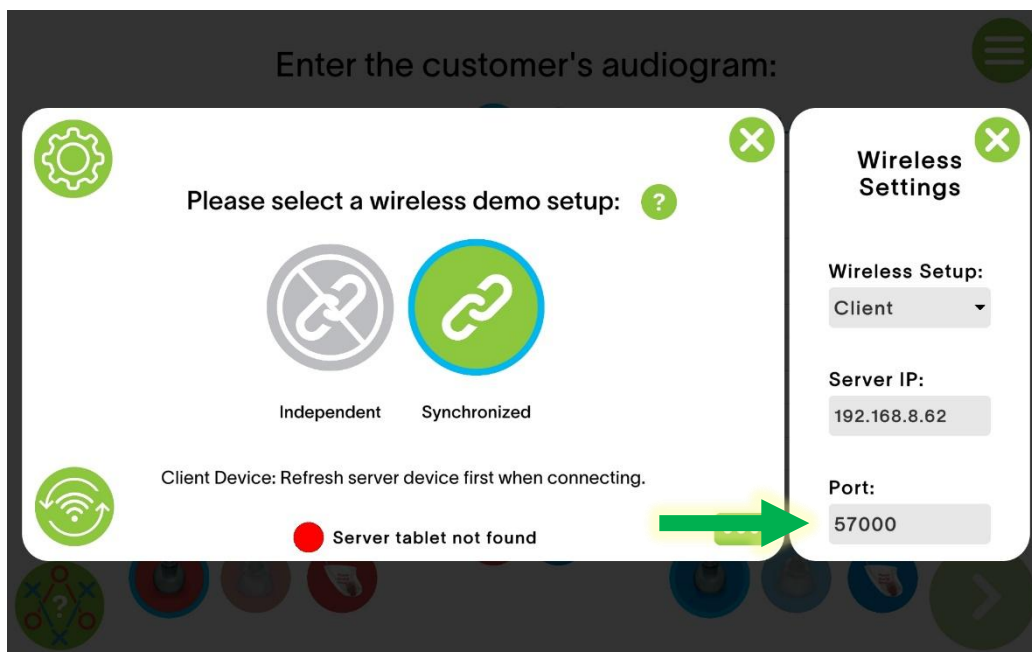


**Step 7:** Next, verify that the port number matches on both devices. The default is 57000, and we recommend keeping this value unchanged.

### Tablet #1 (Server Tablet):



### Tablet #2 (Client Tablet):



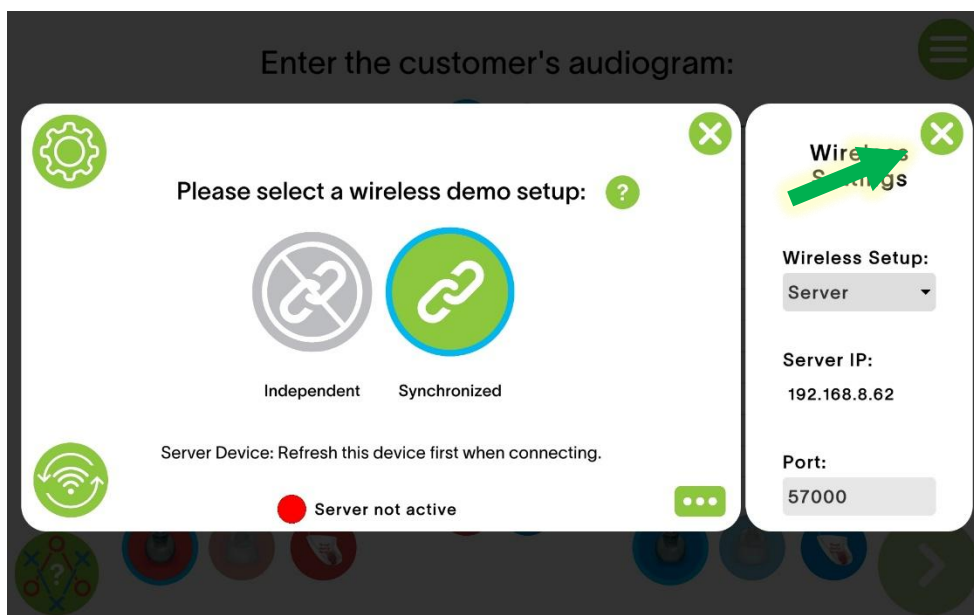
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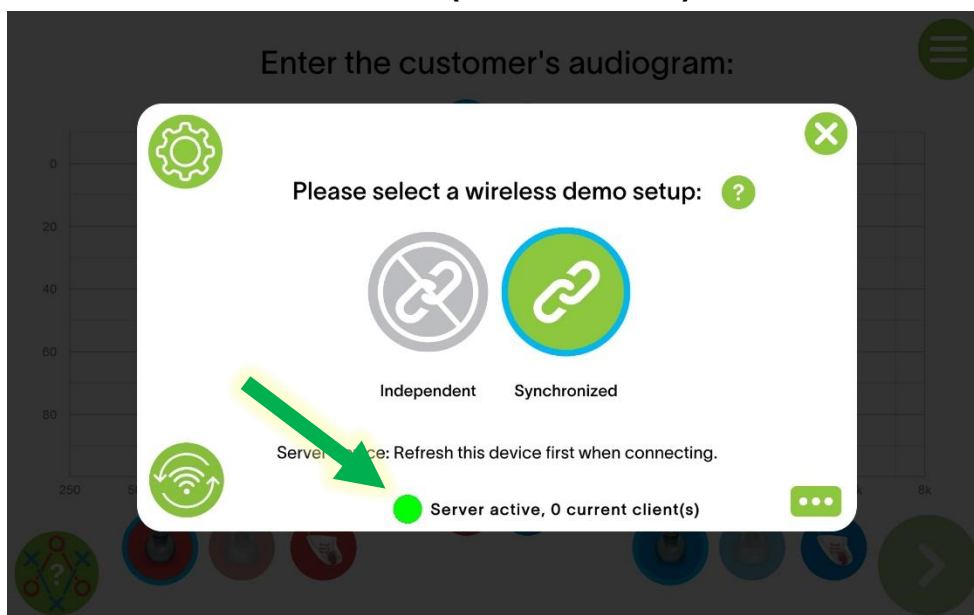


**Step 8:** Press the X in the upper right-hand corner to close the Wireless Settings menu on both tablets.



**Step 9:** Now we will begin the connection process. On the server tablet, tap the Wireless Refresh button in the bottom left-hand corner. The LED indicator should turn green and display the message: “Server active, 0 current client(s).”

### Tablet #1 (Server Tablet):



## Hardware and Software Setup Instructions

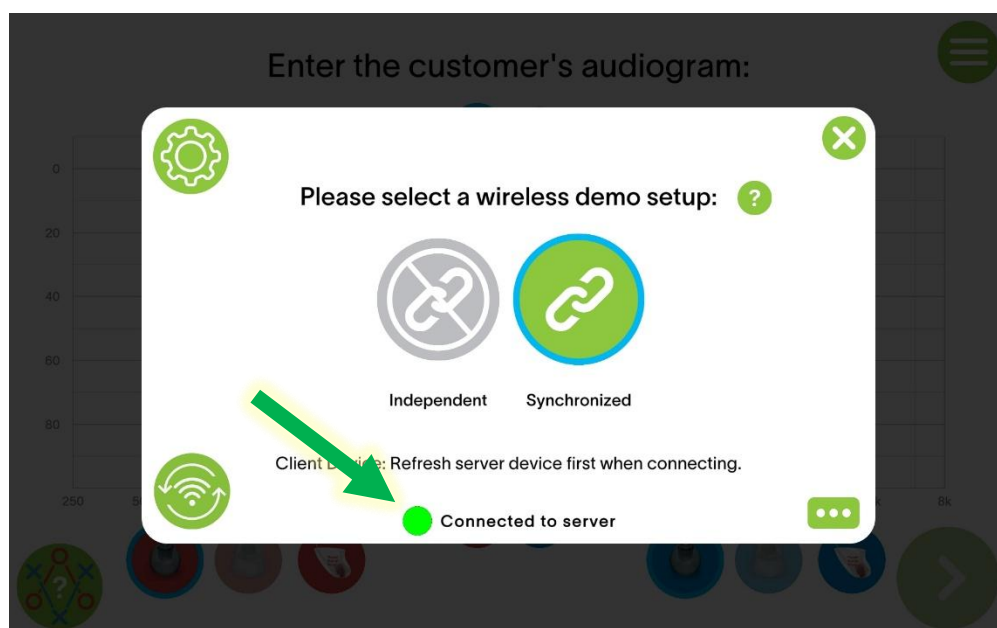
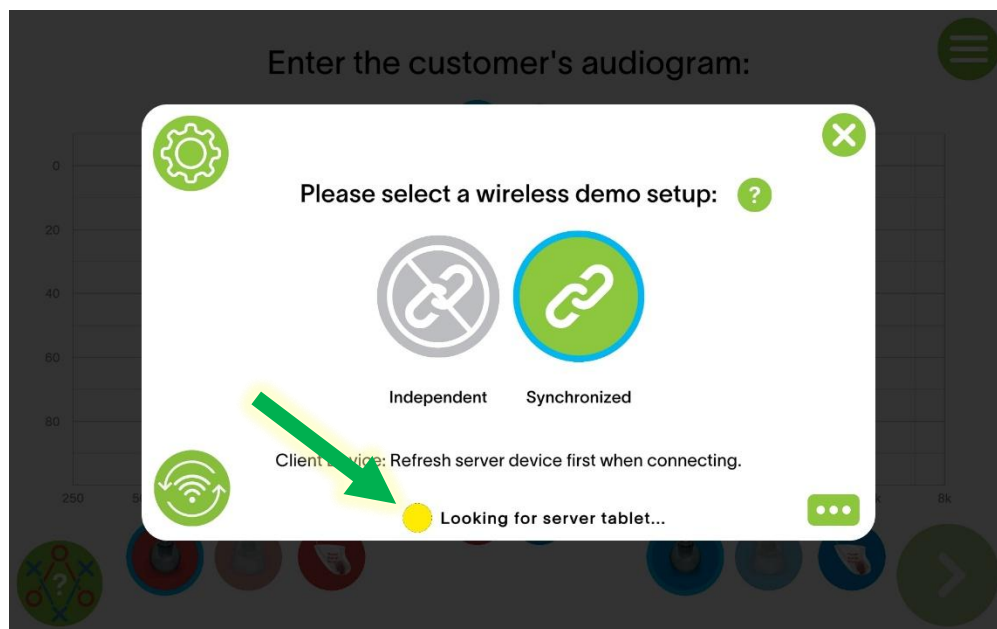
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**Step 10:** Once the server is active, switch to the client tablet and tap the Wireless Refresh button. The LED should turn yellow and display the text: “Looking for server tablet...” Within a few seconds, the two tablets should successfully connect. The client tablet will show a green LED and the message: “Connected to server.”

### Tablet #2 (Client Tablet):



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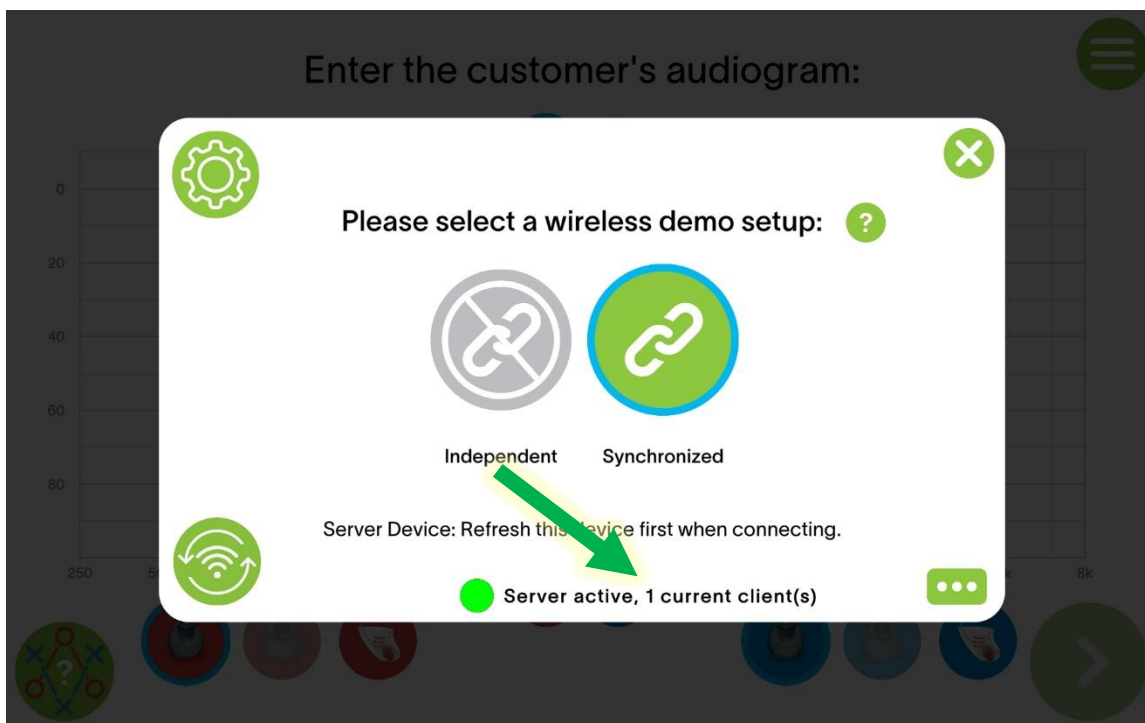
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**Step 11:** Meanwhile, the server tablet will update to show 1 current client. Confirm that the server is showing one (1) active client.

### Tablet #1 (Server Tablet):



**Step 12:** You can now close the connection window on both tablets and proceed with the app in synchronized mode.

**Note:** The app will remember the settings entered in the Wireless Settings menu, so you typically won't need to reconfigure them. Unless you've made changes to your clinic's Wi-Fi network or settings, this process should only need to be completed once. Afterward, other providers at your clinic will only need to press the wireless refresh button on the server device, and then on the client device to connect.

**Troubleshooting:** If you experience issues, first check that both tablets are on the same Wi-Fi network. Then, double-check that the Server IP and Port numbers match between the two devices. For additional support, refer to the Troubleshooting Guide available on our website.

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### Next steps:

**To learn how to use the app,** please visit and refer others in your clinics to our [video training series](#) on YouTube. Please share these videos with anyone in your clinics who might use the immersive hearing aid demo app.

**If you would like to setup two tablets on your Wi-Fi network to work in a synchronized mode** for a patient and their significant other, please watch and follow the instructions in our [One-time Wireless Connection Setup video](#).